Chapter XV: Remote Access

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NIH Campus Access

This information applies to any computers that do not have the standard clinical desktop image.

Access is available through the website https://crisaccess.cc.nih.gov.

On this website you have the option of using the Citrix web client or downloading a CRIS specific Citrix client. If you use the Citrix web client, follow the directions for login/password at the bottom of the login box. If you choose to download the CRIS specific Citrix client, select the Mac or Windows link at the top of the page. Instructions are available for OS9, OSX and W2000/XP. These CRIS specific clients will put a folder/icon on the desktop. You will be automatically taken past the Citrix login to the CRIS login window.

Ask your Institute/CC Information Technology (IT) technical support staff to help with this configuration.

Non-NIH Campus Access (Access from Home)

To access CRIS outside the NIH campus requires a Virtual Private Network (VPN). Contact the Center for Information Technology (CIT) to obtain a VPN account and directions for downloading and configuring the required software.

For help with a VPN connection call the
CIT Help Desk, 301-594-6248

**For help on the CRIS application call the
CRIS Support Center, 301-496-8400**